

Jan Van der Spiegel  
17 Elm Drive  
Medford, NJ 08055

215-806-3898  
jvd.spiegel2@gmail.com

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To Filan Conner  
West Berlin, NJ

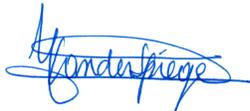
October 23, 2020

I am writing this letter to give you my enthusiastic feedback on the installation of an HVAC system (Job #41460). Tony Richardson came over to look at the system and to prepare a quote. I had a lot of questions and some concerns about the old system. Tony was very knowledgeable and answered my questions clearly. He also gave me some good advice on how to best configure the new system to overcome some of the problems with the old installation. After getting two other quotes, I decided to go with Filan Conner and I am very glad I did. The quote I got from Toney was competitive.

The job included replacing the AC unit, gas furnace, and installing a whole house dehumidifier, a humidifier and a UV Reme light filter. I must say that we are very pleased and received a VIP service. Tony was very professional and responded to all my questions quickly.

In addition, the work crew, under the supervision of Nick, did a fantastic job. Everybody was very professional, friendly and responded with a smile to any request I had. I can say that they went out of their way. I like to particular thank Nick for his care, help and quality of work. I will not hesitate to recommend Filan Conner to anybody who is looking for an HVAC replacement or service. After experiencing the quality of the work, I will ask Filan Conner for any other job that needs to be done at the house. I am planning to remodel the bathroom and I will certainly ask the company for a quote.

With best regards,



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